CENTRAL, EAST AND SOUTHERN AFRICA REGION

2020/2021
We are a leading organisation for the implementation of international development projects. Founded in 1959 and registered under Swiss law, we are an independent non-profit organisation. We are politically and denominationally neutral.

Swisscontact implements 117 projects across 39 countries in Africa, Asia, Latin America, the Middle East and Eastern Europe.
We promote inclusive economic, social and ecological development to make an effective contribution towards sustainable and widespread prosperity in developing and emerging economies.

With this objective in mind, we offer economically and socially disadvantaged people a chance to improve their lives on their own initiative.
Swisscontact has operations across nine culturally and economically diverse countries in the Central, East and Southern Africa (CESAF) region. The regional office based in Nairobi, Kenya works closely with country offices in Kenya, Uganda, Tanzania, Rwanda and Mozambique and project offices in Burundi, The Democratic Republic of Congo, Malawi and South Africa.

The region is characterized by a high growth rate and low intergenerational mobility meaning inequalities are passed down from generation to generation with little change. These inequalities have necessitated high levels of poverty and unemployment, particularly affecting the youth who make approximately 70% of the entire population. Countries often face low labour force participation attributable to limited access to education and skills mismatches.

Despite the steady growth in urbanization, the majority of the population still resides in rural areas endowed with ample arable land, water, energy, and mineral resources. Low-productivity subsistence agriculture transects most countries.
Growth is deterred by unpredictable climate shocks, lack of adequate skills and knowledge and limited access to finances, technology and markets. This does not support food security and underutilizes the possibility of manufacturing and trade for export. The region has a fairly stable political climate although this has not always been the case. Countries have harboured some of Africa’s protracted conflicts, rendering many fragile, while significant gaps in education, health, and skills development continue to prevent people from reaching their full potential. The increased debt levels and dependency on foreign grants have led to the growing demand for increased transparency, improved economic governance and structural reforms.

Epidemics like Ebola are still common in Central Africa and the effects dim the short-term growth prospects of the area. The COVID-19 pandemic has threatened lives, livelihoods, and entire economies, erasing decades of economic progress, poverty reduction, and gains in human development.
Despite all the challenges, countries in this region are considered some of the fastest-growing economies in the world due to several factors like the growth in investment expenditure, particularly in infrastructure, improved net exports and access to rich natural resources. The countries have very diverse economies powdered by different products, commodities and services. However, the strong growth potential has not been matched by a commensurate and significant reduction in poverty and inequality. The region's population, predominately youth, remains its greatest resource.
Swisscontact’s vocational education projects address the learning needs of disadvantaged groups like school dropouts and out-of-school youth. Young men and women gain knowledge, skills, capabilities and attitudes to be employable, economically self-sustaining and responsible citizens. We work with private and public sector partners to deliver formal and non-formal training sessions that provide first qualification possibilities, are responsive to market needs and lead to labour market integration.

Swisscontact supports working-age women and men to remain productive and economically engaged during their working lifetime. We work to ensure sustainable employment and self-employment by facilitating technical and soft skill training sessions that are aligned to the market needs of enterprises. We build the capacities of local authorities, training providers, private sector associations and enterprises to influence the development and implementation of long-term employability policies.
The dynamic world we live in encompasses a growing mismatch between the workforce available and employer needs. Swisscontact works to bridge this gap by ensuring enterprise and individual needs are addressed. We analyze labour market trends and capacity build enterprises, training providers, financial service providers and job seekers to achieve productive employment and self-employment opportunities.

Due to the influx of refugees in the region, Swisscontact also focuses on migration and the humanitarian / development nexus. We work closely to capacitate and promote independence and peaceful cohesion between both refugees and the host communities. Swisscontact integrates gender and social inclusion, environmental responsibility, financial inclusion and good governance into its projects as part of its sustainability agenda.
Swisscontact empowers smallholder farmers to transform their agricultural methods and adapt sustainable systems that not only provide consistent nutritious food but also improve livelihoods and access to markets. Our projects are keen on environmental sustainability and provide resilience solutions for farmers to deal with climate shocks.
Swisscontact currently delivers 12 projects across the region with a current financial volume of approximately 15 million Swiss francs.

**OUR PROJECTS**

<table>
<thead>
<tr>
<th><strong>Switzerland</strong></th>
<th><strong>SOUTH AFRICA</strong></th>
<th><strong>UGANDA</strong></th>
<th><strong>MOZAMBIQUE</strong></th>
<th><strong>MALAWI</strong></th>
<th><strong>BURUNDI</strong></th>
<th><strong>KENYA</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Swiss Import Promotion Programme (SIPPO)</td>
<td>Swiss Import Promotion Programme (SIPPO)</td>
<td>Global Alliance for Trade Facilitation (GATF)</td>
<td>Skills to Build (S2B)</td>
<td>Commercial Agriculture for Smallholders and Agribusiness (CASA)</td>
<td>Promoting Market-Oriented Skills Training and Employment Creation in the Great Lakes Region (PROMOST)</td>
<td>Skills for Employment Tanzania (SET)</td>
</tr>
<tr>
<td>Learn, Earn and Save (U-LEARN)</td>
<td></td>
<td></td>
<td>Increasing Incomes of Horticultural Smallholder Farmers (Horti-Sempre)</td>
<td></td>
<td></td>
<td>Skills for Life (S4L)</td>
</tr>
<tr>
<td>Dynamic Markets for Farmers – Sustainable Cocoa and Honey</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Northern Uganda - Transforming the Economy Through Climate Smart Agriculture Market Development (NU-TEC MD)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
PARTNERSHIPS

The Swisscontact implementation approach is all-inclusive and relies heavily on building and strengthening solid partnerships to achieve the best possible and most sustainable outcomes. We work closely with local, national, and international partners. Our partnerships focus on joint projects that benefit all stakeholders, especially local populations. For people to be able to improve their lives on their own strength, the local private sector plays a key role. Therefore, we implement projects in partner countries together with local companies in the field. In this way, local SMEs, producers, and employees own the process and participate in the economy. We also involve local authorities, organisations, and the civil society since they are acquainted with the local context. Thanks to our deep understanding of specific political, social, and environmental issues, we can extend the outreach of our innovative and customised solutions and efforts, use synergies, and impart our experience and know-how to beneficiaries in a targeted fashion. We are keen on living up to our commitment of creating opportunities and improving livelihoods. This is demonstrated by our robust processes and consistent development of sustainable and quality solutions.
Swisscontact implements projects with an evidence-based and adaptive management approach based on a standardized monitoring and results measurement system. This approach ensures that projects are impact-oriented by applying timely corrective actions within interventions. Swisscontact’s standardized monitoring and results measurement system delivers real-time information on progress towards achieving objectives. This uniform system is an integral element of project management and quality assurance. Internal guidelines define management processes, tools, and resources that help projects to build and sustain a highly performing adaptive management system with regular reviews and strategy updates. This ensures that projects use resources effectively and achieve their intended impact. The quality standard for Swisscontact’s monitoring and impact measurement system is aligned with internationally recognized best practices such as the Donor Committee for Enterprise Development (DCED) standard. Swisscontact is keen on learning and embraces a culture that encourages regular staff exchanges during the entire project cycle. These best practice exchanges help staff develop or adapt new methodologies while increasing their knowledge, competences and performance within the organisation.
Since 2017, Swisscontact has been able to achieve meaningful impact through its projects.

**SKILLS DEVELOPMENT**

26,304 people accessed and completed programmes in vocational training, entrepreneurship, labour market insertion and life skills. 36% of whom are women.

10,547 people found new jobs or are self-employed. 40% of whom are women.

9,970 graduates increased their income and attained a cumulative income increase of CHF 1.9 million. 39% earned by women.
BUSINESS PROMOTION

CHF 4.8 million earned by farmers and small businesses.

55,255 farmers and small businesses and 4 Business Support Organisations accessed improved services and products.

10% owned by women.

543 jobs were created in the benefitting households and SMEs.

24,485 farmers and small businesses accessed improved financial services. Of this, 8,869 earned a cumulative net income of CHF 78,484.

15 financial services providers were supported in the warehouse receipt system, contract farming, microleasing and low-cost housing.

10% owned by women.
GREEN CITIES

40,202 tons of recyclable waste was collected and traded by 507 waste collectors earning them an average revenue of CHF 185,523.
OUR NETWORK

Burundi
Rohero 1 Avenue Murumva No. 5
P.O. Box 684
Bujumbura, Burundi
Tel: +257 22 28 00 65
www.swisscontact.org/burundi

Democratic Republic of Congo
90, Avenue Lundula
Ibanda, Bukavu, RDC
Tel: +243 970 283 344
www.swisscontact.org/drc

Kenya
6th Floor, Victoria Plaza, Westlands
P.O. Box 47996 00100
Nairobi, Kenya
Tel: +254 20 374 3927/4042
www.swisscontact.org/kenya

Mozambique
Av. Tomás Nduda 410
Maputo, Mozambique
Tel: +258 21 083 249
www.swisscontact.org/mozambique

Rwanda
KG 5 Avenue No 83
P.O. Box 5504
Kigali, Rwanda
Tel: +250 252 585 120
www.swisscontact.org/rwanda

South Africa
225 Veale Street,
New Muckleneuk,
0181 Pretoria, South Africa
Tel: +27 83 269 6558

Tanzania
CIC Buildings, Pamba Street
Kigurunyembe Road
Po.Box 48
Tel +255 023 261 3951
www.swisscontact.org/tanzania

Uganda
19/20 Off Martyr’s Way, Ntinda
P.O. Box 21153
Kampala, Uganda
Tel: +256 0 414 222 431
www.swisscontact.org/uganda