

# Eastern Europe 2025

SWISS  
FOUNDATION  
FOR TECHNICAL  
COOPERATION





# MAKING OPPORTUNITIES WORK

Eastern Europe continues to navigate economic transition, conflict, labour market change and growing sustainability pressures. Across these challenges, one reality stands out: opportunities depend on systems that work.

This report explores how Swisscontact and its partners contribute to strengthening the systems that connect people, enterprises and opportunities across the region.

*In Kosovo's mountains, PPSE project supported the adventure tourism that created real local jobs*

# About Us

Swisscontact is an independent non-profit development organisation established in 1959 by representatives of the Swiss private sector and civil society. Our work focuses on private sector-led sustainable economic development and improved quality of life in developing and emerging economies.

For more than two decades, Swisscontact has been active in Eastern Europe, working in the Western Balkans (Albania, Bosnia and Herzegovina, Kosovo, North Macedonia and Serbia) as well as in

Ukraine and Georgia. In 2025, Swisscontact implemented 19 projects in seven countries, managing CHF 14 million in funds through partnerships with public and private sector actors, supported by a regional team of 140 staff.

Through market-oriented and systems-based approaches, these programmes strengthen skills development, SME growth, entrepreneurship and resilient local economies, contributing to economic transition, workforce development and long-term resilience in Eastern Europe.

# Areas of Work

ENTERPRISE	PEOPLE	ECONOMY
<ul style="list-style-type: none"> <li>▪ SME growth and competitiveness</li> <li>▪ Rural enterprise and value chain</li> <li>▪ Trade and market systems.</li> <li>▪ Access to finance and blended finance.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Skills and employment</li> <li>▪ Dual VET and workforce development</li> <li>▪ Inclusion and employability.</li> <li>▪ Education continuity in crisis.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Entrepreneurship and innovation</li> <li>▪ Green transition and resilience</li> <li>▪ Public-private partnerships.</li> <li>▪ Institutional strengthening.</li> </ul>



**Richard Rose**



2025 was a challenging year for development cooperation across Eastern Europe. Political volatility, instability linked to global crises, and increasing pressure on development budgets shaped a complex and uncertain environment for our work. Navigating these dynamics required difficult choices, greater flexibility, and a strong focus on safeguarding the relevance, quality and impact of our work. In this context, the resilience and professionalism of our teams and partners has been decisive in sustaining delivery and maintaining trust and momentum.

Towards the end of the year, I was honored to assume the role of Regional Director. I am indebted to my predecessor for the strong vision and legacy I inherited in Eastern Europe. This transition comes at a moment that calls for both reflection and strategic renewal. Looking back, 2025 reaffirmed the importance of strong partnerships, adaptive management, and a clear systems-oriented approach. Across the region, our teams and partners continued working to strengthen the connections between education and employment, enterprises and markets, and local actors and economic opportunity.

Looking ahead, I see an opportunity for Swisscontact to play an even stronger regional role in supporting economic resilience, skills development and sustainable growth across Eastern Europe. This will require stronger partnerships, continued innovation and closer collaboration with the private sector to respond to the region's evolving needs. At the same time, we will continue strengthening our capacities in areas such as green economy, entrepreneurship, market systems development and sustainable finance to better support long-term economic resilience and competitiveness across the region.

I look forward to working closely with our partners as we take on these challenges together.

# Across Eastern Europe

## Albania

1. Skills for Jobs | SDC
2. SIPPO | SECO
3. SwissEP | SECO

## Kosovo

1. PPSE | SDC
2. MSJ | SDC
3. FEGO | SIDA
4. Swiss EP | SECO

## Ukraine

1. EdUP | SDC
2. Empower agriwomen | SDC
3. BLOOM | FCDO
4. SIPPO | SECO

## North Macedonia

1. Swiss Modernisation Project | SDC
2. Swiss EP | SECO
3. SIPPO | SECO

## Serbia

1. Swiss EP | SECO
2. SIPPO | SECO

## B&H

1. Swiss EP | SECO
2. SIPPO | SECO

## Georgia

1. Rural SME Development | SDC
2. PSE-VET | SDC



# Impact 2025

## A year of change, measured in real lives.

In 2025, Swisscontact's work across Eastern Europe translated into tangible change for people, enterprises and local economies.

Behind each number is a broader shift: education linked more closely to employment, businesses connected to markets, and systems beginning to function differently.

## 7.3 M CHF

in additional income generated by **4,923 smallholders and SMEs** (49% led by women), as well as by **5,774 individuals** (32% belonged to particularly marginalised groups) who, thanks to skills development, have found new or better employment or started their own businesses.

## 2,558

**jobs** created or saved. Thereof 712 in existing businesses and 1,846 through self-employment.

## 4,923

**smallholders and SMEs** gained access to improved products and services, out of those 49% were led by women.

## 5,774

**people** 32% of whom belonged to particularly marginalised groups, have completed programmes in skills development, entrepreneurship, and labour market insertion.

**638** enterprises/graduates accessing **financial services**.

**3.1 M CHF** volume of **funds mobilized** through financial services.

**268** **implementation partners** (public and private sector).

**1.7 M CHF** **estimated contributions** of public and private sector partners.

Global Programmes (Regional disaggregation)	
<p><b>Swiss EP</b></p> <p><b>559</b> Startups reached through partner organizations</p> <p><b>2,920</b> Jobs/headcount in top 20 supported startups</p> <p><b>14.8 M CHF</b> Capital mobilized</p> <p><b>71</b> Active investors</p>	<p><b>SIPPO</b></p> <p><b>583</b> Export-ready companies reached through BSO services</p> <p><b>207</b> Companies gaining access to Swiss / European markets</p> <p><b>1,512</b> New jobs created by export-ready companies</p> <p><b>32.4 M USD</b> Increase in international trade volume</p>



In Albania, work-based learning through Skills for Jobs is giving students a real head start on their careers.



## Objectives

### From fragmented systems to connected opportunity

Many of Eastern Europe's development challenges stem from systems that remain disconnected. Education does not always lead to employment. Small businesses struggle to access markets and services. Entrepreneurs often operate without strong support ecosystems. Meanwhile, climate change and resource pressures are creating demands for adaptation, resilience and sustainable growth.

Swisscontact's work focuses on strengthening these connections - linking people, enterprises and institutions so that opportunity becomes more accessible, resilient and sustainable.

This report explores these shifts through five interconnected pathways, each showing how regional challenges can be transformed into opportunity.

## Pathways of Change

### From challenge to change.

The following pathways illustrate how Swisscontact and its partners are helping transform regional challenges into opportunities for employment, enterprise growth, competitiveness, innovation and resilience.

### 01 PATHWAY

By strengthening local tourism providers, Swisscontact is helping the region to realise the economic potential of its natural landscapes.

### Skills & Employment: Connecting education to opportunity

Across Eastern Europe, the gap between education and employment remains one of the region's most persistent structural challenges. Skills mismatches, labour shortages and youth migration reflect growing disconnections between how learning is organised and what economies need.

At the same time, these pressures are accelerating efforts to make education more responsive to labour market realities and more resilient during crisis.

In Albania, the [Skills for Jobs](#) project has helped expand dual vocational education and strengthen cooperation

between VET providers and companies, with more than seventy percent of graduates finding employment within a year of completing their training. In Kosovo, vocational education reforms are strengthening cooperation between industry and training providers, helping align skills development with labour market needs.

In Ukraine, the challenge takes on a different dimension. Through the [EdUP project](#), vocational institutions continue to provide safe and continuous learning despite ongoing disruption and attacks in frontline regions.

What unites these experiences is a growing effort to connect education more closely to labor market realities and build systems that can adapt under pressure.



*"Over the years, Skills for Jobs has contributed to important changes in Albania's VET sector, supporting a shift towards more work-based and dual VET approaches that better respond to labour market needs. Working with around half of the country's public VET providers, the project has strengthened institutional capacities, advanced curriculum development and digitalisation, and fostered stronger cooperation between schools, businesses, and public institutions. These efforts have helped lay the foundations for a more responsive and sustainable VET system in Albania."*

**Philipp Arnold, Deputy Head of Mission,  
SDC Albania**



*"Through the EdUP project, Swisscontact has been supporting VET schools across Ukraine, particularly those closer to the frontline. The project goes far beyond reconstruction alone. Today, renovated shelters serve as classrooms, practical training workshops, and accessible learning environments. Seeing the enthusiasm of students and teachers in the Kharkiv region showed how these investments can improve the quality and accessibility of vocational education."*

**Dmytro Zavorodnyy, Deputy Minister of Education and Science of Ukraine for Digital Development, Digital Transformations, and Digitalization**



*"Sustainable innovations require inspiration and transpiration! . This is evident in the VET reforms in Albania and Kosovo, where dual VET approaches have been developed through creativity, expertise, and persistent effort. Innovative concepts are being embedded at national and local levels, companies are increasingly recognising the value of dual education, and local experts are prepared to carry these reforms forward. Therefore, even when the projects are finished, the reform doesn't end."*

**Prof. Dieter Euler, University of St. Gallen**

## Regional Spotlight: Regional Learning in Action

What begins as innovation in one country can inspire change in another. Throughout 2025, policymakers, practitioners and project teams from different countries exchanged experiences, shared practical solutions and learned from one another's successes and challenges, strengthening regional learning and collaboration.

### Learning from Reform Experience

High-level delegations from Ukraine and Kosovo visited Albania to explore lessons from vocational education reforms and dual VET implementation. Bringing together ministries, VET institutions, private sector organisations and development partners, the exchanges helped inform ongoing reform efforts and strengthen regional learning.

### Systemic Approaches Workshop

Project teams from Albania, Kosovo, Ukraine and Georgia came together to

explore practical solutions for sustainability, behavioural change, private sector engagement and the adaptation of successful approaches across different country contexts.

### School-to-School Learning

Vocational schools from Kosovo and Albania exchanged experiences on dual VET, employer engagement and school development, demonstrating how practical solutions can be adapted directly between institutions.

### DC dVET Regional Workshop

The tenth-anniversary [DC dVET workshop](#) brought together vocational education stakeholders from across the region. Albania's Skills for Jobs project was selected as one of the DC dVET Spotlight Projects while Kosovo's Match Skills to Jobs initiative shared lessons on vocational education reform, dual VET and private sector engagement. Together, these exchanges highlight the value of peer learning, demonstrating how knowledge, experience, and practical solutions can be shared and adapted across different contexts.



*In Ukraine, Empower AgriWomen is helping women beekeepers turn local know-how into sustainable income.*



**02**  
PATHWAY

**SME Growth & Local Economies:  
When markets create opportunity.**

Small and medium-sized enterprises are the backbone of Eastern Europe's economies, yet many still face barriers to finance, services and markets. Addressing these challenges requires stronger market systems and partnerships that connect businesses to opportunities.

In Kosovo, Promoting Private Sector Employment (PPSE) and Fostering Employment and Growth Opportunities (FEGO) have strengthened market linkages and improved access to business support services. The results are visible not only in jobs and income, but also in stronger market relationships that continue beyond

the life of the projects.

In Georgia, the Rural SMEs Development Project (RSMEDP) strengthens business support services and access to finance, including through Enterprise Georgia's Growth Hubs, helping rural SMEs improve resilience, investment capacity, and market access.

In Ukraine, the Empower AgriWomen project supports women entrepreneurs to access training, finance and market opportunities, contributing to economic recovery and resilience.

Together, these experiences show that sustainable growth depends not only on individual enterprises, but on the systems and partnerships that enable them to thrive.

*In Albania, Skills for Jobs students master the tailoring trade through hands-on, work-based learning.*



*"Growth Hub's business support services helped me identify the right investments for my business. After purchasing laser equipment for my beauty salon, I doubled my income and hired two employees."*

**Malvina Diasamidze, beneficiary of Growth Hub business support services, Georgia**



*Cooperation with Swisscontact has helped us create a practical support mechanism for women entrepreneurs in agriculture. Through AGRISPACE, women strengthen their business ideas, build partnerships, and become part of a wider professional community, contributing to the recovery and development of the Chernihiv region."*

**Iryna Simonova, Director, Chernihiv Regional Development Agency, Ukraine**



*As SIDA Programme Manager for the FEGO project, I have had the privilege of overseeing an initiative that has contributed to Kosovo's economic development. Our collaboration with Swisscontact has driven quality, efficiency, and innovation in the apparel, furniture, and rural tourism sectors. The project's success, reflected in employment creation and business growth, demonstrates our shared commitment to sustainable development and economic opportunity."*

**Fatos Mulla, Sida Programme Manager**

# 03

## PATHWAY

### Competitiveness & Trade: Expanding beyond local markets.

Many enterprises remain competitive locally but struggle to expand beyond domestic markets. Limited export readiness, fragmented support systems and difficulties meeting international standards continue to constrain growth.

In Bosnia and Herzegovina, Albania, North Macedonia, Serbia and Ukraine, enterprises are improving product quality, production processes and compliance with international standards to better connect with regional and global markets.

Through [SIPPO](#) partnerships, business support organisations are strengthening export promotion services that help SMEs access market intelligence, business networks and new buyers.

In Kosovo, the PPSE project supports SMEs in the food, natural ingredients and tourism sectors to improve product quality, strengthen value chains and expand market access.

Competitiveness increasingly depends not only on what enterprises produce, but on their ability to connect to wider markets and participate in regional and global value chains.



*Working with the business advisor from the [Swiss Modernisation](#) project, gave me a clearer view of where my business stands and what steps to take next.*

**Elena Lalevska Iliev, beneficiary of the Swiss Modernisation Project**



*"With SIPPO, we have strengthened our export promotion services and helped companies improve their export readiness. AI-powered market research tools and targeted buyer matchmaking have enabled companies to identify new business opportunities and access international markets more effectively."*

**Natasha Sivevska, Executive Director, TTA-TC**

# 04

## PATHWAY

### Entrepreneurship: From ideas to ecosystems.

Entrepreneurship depends not only on individual ambition, but on ecosystems that allow ideas to grow. Many entrepreneurs face the same structural barriers: limited access to mentors, weak professional networks, and insufficient support to translate ideas into sustainable businesses. Where these gaps persist, potential goes unrealised.

Through the [Swiss Entrepreneurship Programme](#), those ecosystems are beginning to take shape. In Serbia, start-ups are connecting to mentors,

investors, and international networks that were previously out of reach. Meanwhile, accelerators, incubators and business support organisations in Albania, Bosnia and Herzegovina, Kosovo, North Macedonia and Serbia are strengthening their capacities, creating environments where entrepreneurs can develop, test and scale their ideas.

The change becomes visible not only in individual ventures, but in the gradual emergence of functioning innovation ecosystems. The longer-term ambition is not simply to support entrepreneurs one by one, but to strengthen the conditions in which entrepreneurship can thrive and contribute to innovation, growth and job creation.



*No support programs in Serbia have been able to help us like this before. Swiss EP connected us with a sales mentor from the construction industry who truly understands our market, customers and how deals are closed in this sector. That kind of match makes a real difference*

**By Marko Lazić, Founder of Luccid**

*In Ukraine, Empower AgriWomen supports women farmers growing resilient livelihoods.*



**05**  
PATHWAY

**Green Transition and Resilience: Adapting for the future.**

The pressures facing Eastern Europe are no longer only economic. Climate change, resource constraints and the need for sustainable growth are increasingly reshaping how economies, enterprises and labour markets function. In this context, resilience becomes not only the ability to recover from shocks, but the capacity to adapt and prepare for future change.

The green transition is increasingly becoming a driver of competitiveness, requiring countries to align skills, investments and business practices with sustainability goals.

In North Macedonia, the Swiss Modernisation Project supports SMEs to improve productivity, environmental efficiency and competitiveness. In Albania, vocational education increasingly integrates green skills into training and employment pathways.

In Kosovo and Georgia, businesses are adopting more sustainable and climate-smart approaches through improved services, access to finance and investments in greener technologies.

In Ukraine, resilience takes on an even deeper meaning. The ability of education systems, businesses and communities to continue functioning under extreme conditions highlights the importance of systems that can adapt and continue creating opportunities during times of crisis.

Students in Albania get the skills to build careers in green jobs.



*“The green transition is becoming a key driver of economic development and competitiveness in Eastern Europe. By embedding green skills across VET and business practices, and working closely with national institutions, Swisscontact enables greener production, supports workers’ transition to new green jobs, and accelerates the shift towards a low-carbon future.”*

**Nicole Clot, Global Advisor Climate Change & Environment at Swisscontact**

**What changed**

**UKRAINE**

**Learning must not stop. Transforming shelters into educational spaces across Ukraine.**

In Ukraine's frontline regions, air raid alerts are a daily reality. For vocational students, learning has been repeatedly disrupted as many institutions lacked adequate shelters, and practical, hands-on learning cannot simply move online.

Through the EdUP project, funded by SDC, disused basement spaces were systematically transformed into fully equipped modern learning environments, with ventilation, heating, internet, barrier-free access, and solar power. The shelters were designed to ensure that learning could continue regardless of what is happening above ground. The model is now being adopted as a national standard, with replication planned for institutions across the country. Ultimately, it is a statement about continuity: that education matters enough to protect, even in the middle of a war.



*“Switzerland has been supporting vocational education in Ukraine for the last 10 years, and since 2022 we have expanded this support to create safe learning spaces in vocational schools affected by the war. Together with Swisscontact, we managed to renovate 10 shelters in frontline cities, and we are quite proud of what has been achieved. These investments are not only helping students continue learning today, but are also strengthening Ukraine’s vocational education system for the future.”*

**Viktor Shutkevych, Assistant Director of the Cooperation Office of the Embassy of Switzerland in Ukraine**

## KOSOVO

Twelve years of systemic change.

Transforming agri-food and tourism markets

After twelve years, the Promoting Private Sector Employment project has concluded, leaving behind more connected and competitive markets in Kosovo's two most promising sectors: agri-food and tourism.

PPSE focused on structural constraints rather than short-term fixes. In food processing, it restructured value chains across vegetables, fruits, and medicinal plants. In tourism, it supported a Law on Tourism, a National Strategy, and 15 Destination Development Plans. The impact is visible in jobs created and income generated, but its deeper significance lies in how markets now function. Producers are no longer isolated; they are part of systems that allow them to grow.

**3,704**  
FTEs  
Created

**10.8K**  
Decently  
Employed

**~38%**  
Women  
Employment

**773**  
New  
Products

**CHF 12.5M**  
Additional Income



*"After 12 years, the PPSE project leaves behind an important legacy in Kosovo's economic development landscape. It reflects a long-term partnership between the Swiss Cooperation and Swisscontact, built around a shared commitment to practical impact, local ownership and systemic change. Although the project has come to an end, Kosovo will continue to benefit from the relationships, capacities and market practices it helped strengthen."*

**Jean Christophe Favre, Head of Economic Domain, Swiss Cooperation Office**



*"When we co-invested in a modern nursery, our goal was to provide high-quality seedlings for farmers across the Peja region while building strong partnerships with them."*

*Guided by sustainability and innovation, we invested in modern technologies to ensure the highest quality seedlings with the smallest possible environmental footprint."*

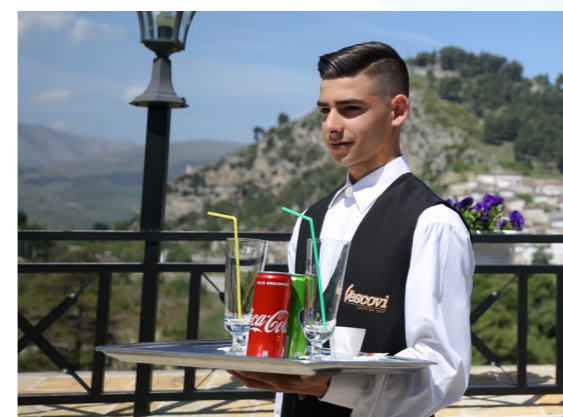
**Hivzi Alija, PPSE project partner**

## ALBANIA

One landmark shift  
Building trust between schools and businesses

For a decade, the Skills for Jobs project worked to strengthen one of the weakest links in Albania's education system: cooperation between VET schools and businesses. Schools and companies gradually moved from limited interaction to structured collaboration built around work-based learning and practical training. The dual VET model introduced through S4J was inspired by the Swiss vocational education approach and adapted to the Albanian context. Students divide their time between classroom instruction and placements in real companies, graduating with both qualifications and practical workplace experience. What began through pilots and partnerships is now expanding across Albania's regions and sectors, helping embed cooperation between schools and businesses into the long-term functioning of the VET system.

**70.7%**  
2024 S4J GRADUATES  
EMPLOYED WITHIN 1  
YEAR



*"In Albania, Skills for Jobs students build hospitality careers through hands-on restaurant training."*



*"Industry engagement is a key element in the quality development of professional qualifications. Through the Skills for Jobs (S4J) project, the active involvement of renowned experts representing different sectors of the economy has been facilitated, bringing practical knowledge, professional expertise, and the labour market perspective into the process. This cooperation has contributed to the development and improvement of dual qualifications linked to the real needs of industry, increasing the quality and relevance of vocational education for young people and employers."*

**Ejvis Gishti, General Director of NAVETQ,**



*"The collaboration with the Skills for Jobs project has helped advance vocational education at our school by strengthening cooperation with businesses, enhancing work-based learning, and increasing the engagement of students and staff. It has also supported the further development of dual VET as a stronger link between schools and the labour market."*

**Ferik Koçi, Principal, "Kristo Isak" School, Berat**

## SERBIA

### Keeping innovation ecosystems connected

In 2025, many of Serbia's traditional startup support structures slowed down. University disruptions reduced public programming and institutional uncertainty weakened the early-stage pipeline for new entrepreneurs. At the same time, parts of the ecosystem adapted. Through the Swiss Entrepreneurship Programme (Swiss EP), startups continued

receiving targeted support on fundraising, market expansion and internationalisation, while mentors, peer networks and ecosystem actors helped maintain collaboration and momentum across the startup community.

The experience demonstrated how resilient innovation ecosystems depend not only on institutions, but also on the networks and relationships that continue creating opportunities during periods of uncertainty.

**845** Jobs sustained in leading startups (36% women)

**CHF 11.5 M** capital raised by supported startups

**17** startups secured external financing

**69** startups participated in SwissEP supported programmes

**50** active mentors engaged across the ecosystem



Startups are building a more innovative, competitive Eastern Europe.

## OUR TEAM

### One Region. Connected Expertise.

Behind the programmes and partnerships in Eastern Europe is a regional team working across countries, sectors and themes. Increasingly, Swisscontact's work functions as a connected platform where solutions, expertise and lessons learned are exchanged and adapted from one context to another.

In 2025, this approach became more visible through stronger regional coordination, shared thematic leadership and closer collaboration between programmes and country teams. The result is a more connected platform able to scale knowledge, strengthen partnerships and support stronger regional collaboration and learning.

**140**  
STAFF AT YEAR-END

**32**  
NEW HIRES IN 2025

**136.2**  
FULL-TIME EQUIVALENTS

**40.3**  
AVERAGE AGE

**67.9%**  
WOMEN (95 OF 140)

**3.8**  
YEARS AVERAGE TENURE



## REGIONAL MANAGEMENT TEAM

The regional leadership team brings together country and thematic leadership across Eastern Europe, supporting coordination, strategic direction and shared learning across the region.



**Richard Rose**  
Regional Director, Eastern Europe



**Argjentina Grazhdani**  
Albania - Country Director



**Gabriela Damian-Timosenco**  
Georgia – Country Director



**Fisnik Reçica**  
Kosovo - Country Director



**Elena Gotovska**  
North Macedonia - Country Director



**Poshan KC**  
Ukraine - Country Director



**Helena Duraj**  
Head of Business Administration



**Erka Çaro**  
Head of Quality Assurance

## Partnerships that create impact

**None of this happens in isolation.**

Swisscontact works by bringing together businesses, public institutions, training providers, financial actors and local organisations to create solutions that continue beyond individual projects. These partnerships help ensure that change continues beyond project implementation.

When employers engage in training, when public institutions adopt new approaches, and when businesses collaborate within value chains, systems begin to function differently. Across Eastern Europe, partnerships with the private sector and public institutions remain central to Swisscontact’s approach to sustainable economic development.

### Employer collaboration in VET

Companies and chambers co-designing curricula, financing apprenticeships, and validating competencies — making training systems respond to what the labour market actually needs.

### Swiss private sector engagement

Swiss companies contribute technical expertise, standards and market connections, creating knowledge exchange that benefits both Eastern European markets and Swiss business partners

### Public-private partnerships

Government institutions help embed successful approaches into policy and regulation, allowing project-supported change to continue beyond implementation.

## 2025 PARTNER CONTRIBUTIONS

**255**

private sector partners CHF 1.2M

**13**

public sector partners CHF 0.5M

# LOOKING AHEAD

## Shaping opportunity.

The pressures shaping Eastern Europe are unlikely to disappear. Labour markets will continue to evolve. SMEs will face new competition. Green and digital transitions will accelerate.

But within these shifts lies opportunity.

Swisscontact's work in 2025 showed that when systems function better, when education connects to employment, businesses access markets, ecosystems support innovation and institutions collaborate more effectively - opportunities become possible at scale.

The task ahead is not only to respond to change, but to help shape it, strengthening the systems, partnerships and opportunities that will define Eastern Europe's future.



# FUNDERS & PARTNERS

## Funders



## Implementing Partners



### Contacts

ALBANIA  
Tirana, Albania  
[www.swisscontact.org/albania](http://www.swisscontact.org/albania)

KOSOVO  
Pristina, Kosovo  
[www.swisscontact.org/kosovo](http://www.swisscontact.org/kosovo)

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<https://www.swisscontact.org/en/where-we-work/serbia>

# We create opportunities

Swisscontact

## **SWISS FOUNDATION FOR TECHNICAL COOPERATION**

Hardturmstrasse 134  
CH-8005 Zurich  
Phone +41 44 454 17 17

Cover image

*Shkolla e mesme Profesinale Hamdi Bushati Shkodër*

Photos

Swisscontact employees and friends

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**Zewo quality seal:** Swisscontact was awarded the Zewo quality seal. It is awarded to charitable non-profit organisations that are trustworthy, use their donations economically, effectively, and for their designated purpose, and provide transparent information. Swisscontact is regularly audited on its adherence to these criteria. (Source: Zewo)



**Your donation  
in good hands.**

Swisscontact is a member of Transparency International and UN Global Compact.